

## Terms & Conditions

It is each individual traveler's responsibility to read and understand the terms and conditions of WineTastic prior to submitting a tour reservation.

**PARTIES:** WineTastic provides tours to Domestic and International travel destinations. These Terms and Conditions apply to each Tour program provided by WineTastic. In these Terms and Conditions, the undersigned is hereinafter referred to as "Guest".

**DOMESTIC RESERVATIONS** are accepted by WineTastic upon receipt of a completed and signed, printed reservation form accompanied by a deposit of US \$400 per Guest per Tour. The remaining balance of the Tour is due no later than 90 days prior to the Tour departure date, and invoices for final payment of Tour will be emailed to each Guest prior to the Tour final payment due date. Reservations made within 90 days of Tour departure date must be accompanied by full payment.

**INTERNATIONAL RESERVATIONS** are accepted by WineTastic upon receipt of a completed and signed, printed reservation form accompanied by a deposit of US \$600 per Guest per Tour. The remaining balance of the Tour is due no later than 120 days prior to the Tour departure date, and invoices for final payment of Tour will be emailed to each Guest prior to the Tour final payment due date. Reservations made within 120 days of Tour departure date must be accompanied by full payment.

**DOMESTIC TOUR GUEST CANCELLATION & REFUND POLICY:** If Guest chooses to cancel his or her reservation, WineTastic must receive written notice of said cancellation in writing and Guest shall be subject to the following cancellation fee schedule: If WineTastic receives written notice 91 or more days prior to the Tour start date, Guest shall receive a full refund. If WineTastic receives written notice 60-90 days prior to the Tour start date, WineTastic, Guest shall incur a cancellation fee equal to 50% of the Tour price. If WineTastic receives written notice 46-59 days prior to the Tour start date, WineTastic, Guest shall incur a cancellation fee equal to 75% of the Tour price. If WineTastic receives written notice 45 days or less prior to the Tour start date, WineTastic shall withhold 100% of the Tour price. If WineTastic receives no written cancellation from Guest and Guest does not show-up for the Tour per Guest reservation, Guest shall incur a cancellation/no-show fee equal to 100% of the Tour price. Cancellation date is the date such notice is received in writing by and acknowledged as received by WineTastic. Should Guest cancel his/her reservation 91 days or more in advance of the departure date, Guest may elect to send someone in their place.



## WineTastic Custom Wine Tours

**INTERNATIONAL TOUR GUEST CANCELLATION & REFUND POLICY:** If Guest chooses to cancel his or her reservation, WineTastic must receive written notice of said cancellation in writing and Guest shall be subject to the following cancellation fee schedule: If WineTastic receives written notice 121 or more days prior to the Tour start date, Guest shall receive a full refund. If WineTastic receives written notice 120-90 days prior to the Tour start date, WineTastic, Guest shall incur a cancellation fee equal to 50% of the Tour price. If WineTastic receives written notice 89-61 days prior to the Tour start date, WineTastic, Guest shall incur a cancellation fee equal to 75% of the Tour price. If WineTastic receives written notice 60 days or less prior to the Tour start date, WineTastic shall withhold 100% of the Tour price. If WineTastic receives no written cancellation from Guest and Guest does not show-up for the Tour per Guest reservation, Guest shall incur a cancellation/no-show fee equal to 100% of the Tour price. Cancellation date is the date such notice is received in writing by and acknowledged as received by WineTastic. Should Guest cancel his/her reservation 121 days or more in advance of the departure date, Guest may elect to send someone in their place. Cancellation policy subject to change based on specific tour itinerary.

**CANCELLATION OR SUBSTITUTION:** WineTastic may cancel any Tour at any time before departure for any reason, including without limitation, if WineTastic deems the number of Guests signed up for a given Tour to be insufficient to operate such Tour. WineTastic may in its' sole discretion substitute a Service or Good of similar quality for any Service or Good stated in a Tour itinerary. WineTastic shall attempt to notify Guest of the cancellation of a Tour for which Guest has paid a deposit or Tour Fee as soon as possible after WineTastic's final decision to cancel such Tour. If a Tour is cancelled, WineTastic's liability is limited to a full refund of affected Guest's Tour deposits and Tour Fees, and WineTastic will not be liable for any other costs, damages, or refunds of any kind for any loss, delay, inconvenience, disappointment, or expense whatsoever in such circumstances. WineTastic is not responsible for any loss incurred on account of non-refundable or non-transferable air tickets.

**INCLUDED:** Relax and enjoy the beautiful wine country scenery from the comfort of our private vehicles. All you have to do is meet us at the San Francisco or the local airport! Ground transportation and upscale accommodations at one of our hotel partners are included. In addition, the cost of tastings, excluding those \$50 and up, are also included. These tours are very unique experiences. Pricing varies depending on size of group and length of tour, and is based on double occupancy. Deposits of \$400 are due at booking to secure your reservation.

**NOT INCLUDED** in the cost of the Tour are the following: Roundtrip airfare to and from wine region, tastings (\*\$50 and up), meals, telephone calls, personal items, laundry, individual purchases, room service, cocktails, or personally ordered wines, even if consumed in place of provisions provided during the Tour, gratuities to Tour Guide(s)/Leader(s) of Guest's specified Tour, any other costs not specified in the finalized Tour itinerary or elsewhere in writing. Guest

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## WineTastic Custom Wine Tours

is responsible for all of the above and the cost of any changes he or she makes outside the Tour and Tour provisions.

**ACCOMMODATIONS:** Guest accommodations during a Tour are double occupancy (single supplement is allowed upon request for an additional fee), and will include private, fully equipped bathrooms. Hotels are selected for their charm, comfort and luxury. Hotel rooms are well appointed, individual, private rooms with large comfortable queen or king size beds.

Please sign below to indicate you have read and understand the cancellation policy. Thank you.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

WineTastic